Instructions for Updating JMP Clinical 17 to v17.x - Windows

These instructions describe the process for updating JMP Clinical 17.x to 17.x+1 on your Windows desktop machine.

If you are upgrading JMP Clinical from v8.2 or earlier to v17.x, you must use a full installer. If you are upgrading from JMP Clinical v17.0 to either v17.1 or 17.2, or from JMP Clinical v17.1 to v17.2, can use either a full installer or an updater. If you are using the full installer, you should follow the instructions in the <u>Installation Guide For JMP Clinical 17 - Windows</u>. If you are using the updater, proceed as described below.

Step 1: Install the upgraded version of JMP Clinical 17.x+1

Click the executable and follow the prompts.

Step 2: Refreshing your studies and resetting the configuration

- A Open JMP Clinical and open the Studies tab
- \checkmark Select one or multiple studies and click \checkmark to refresh that study.

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- A Select one of studies as the Current study.
- A Click on the **Settings** tab and then click **Manage Configurations...** to open the The Manage Configurations... Window.

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- A Navigate to the Report Management section and click Reset.
- A Close the The Manage Configurations... Window. and then close JMP Clinical.
- A Reopen JMP Clinical and proceed as normal.

Step 3: Resetting the Cache (optional)

You will not need to perform this step, unless the following window appears when you open JMP Clinical for the first time after the update:

➡ Select a Configurati 🗙						
Configuration: Default ~						
JMP_OK_Text	Cancel					

If this window appears, complete the following steps:

A Exit JMP Clinical.

[√][⊕] Navigate to <DOCUMENTS>/JMPClinical17/ Default17/Localizations and delete the folder.

- ✓ Navigate to each configuration's localization folder (<DOCUMENTS>/JMPClinical17/<CON-FIGURATION NAME >/Localizations) and delete each folder
- A Restart JMP Clinical.