

Expanding Our Text Mining Toolkit

Sentiment Analysis and Term Selection in JMP Pro 16

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JMP Systems Engineer



Text Explorer

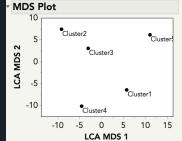
Latent Class Analysis for 5 Clusters

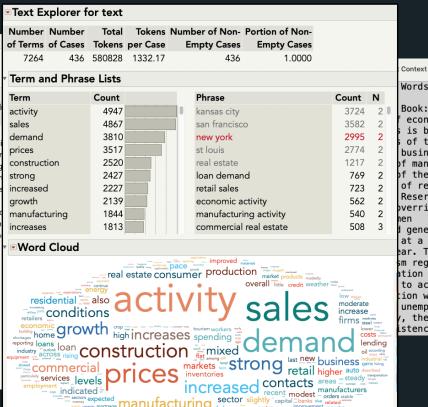
Using 2296 terms across 436 documents. Specified Maximum Number Minimum Term Frequency=10

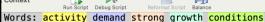
BIC 486939.04 Show Text

Top Terms by Cluster

Cluste	er1	Cluster	2	Cluster	3	CI
Term	Score	Term	Score	Term	Score	Term
services	13.762	continues	7.4816	strength	8.8263	input
tourism	12.442	prospects	6.8227	continues	7.9756	capaci
costs	12.292	investment	6.7868	defense	7.606	dealer
wage	12.006	picture	6.4765	weakness	6.8443	selling
hiring	11.79	may	6.2545	reduced	6.4734	upwar
workers	11.602	major	6.2061	apparel	6.3736	homes
quality	11.537	plant	5.9234	nonresidential	5.825	firms
contacts	11.422	large	5.9123	yields	5.7809	contac
indicated	11.343	businessmen	5.9003	farm	5.5788	lendin
labor	11.272	funds	5.8745	agriculture	5.5395	volum







Book: National Summary }} This initial economic conditions in the 12 Federal Reserve is based on information gathered from of the Reserve Banks, conversations with local businessmen and economists, regular monthly of manufacturing and trade industries conducted of the Reserve Banks, and selected statistical of regional economic activity. Reports Reserve Banks clearly indicate that the verriding domestic concern is inflation. generally expect that prices will continue to at a rapid rate during the remainder ar. There appears to be considerable m regarding the ability of economic ation to achieve a significant reduction in the rate

ion without generating an intolerable unemployment or a full-scale recession. , there is evidence of extensive concern about

istence of strong upward wage pressures.





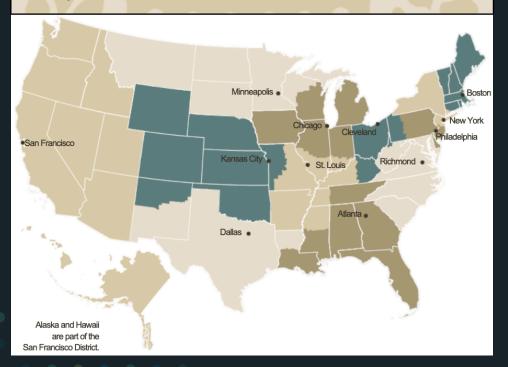
Sentiment Analysis

How emotionally positive or negative is a text?



The Beige Book

Summary of Commentary on Current Economic Conditions By Federal Reserve District



locations by major retail chains. Computer sales, on the other hand, have been severely depressed and are not expected to recover until yearend or early 1972. A second director, who is the chairman of a large diversified manufacturing firm (major divisions include auto components, defense and space products, and electronics), expressed the view that economic activity will probably improve during 1971. He also reported that there are a number of favorable "straws in the wind" from his firm's point of view:

there is considerable agreement that (1) consumers remain pessimistic, (2) outlays for plant and equipment are being cut back or deferred, (3) labor markets are easing but wage costs are not, and (4) growth in the money supply is too fast. Reports from around the District indicate widespread pessimism on the part of consumers. Large department stores in the region report poor sales for large luxury items all the way down to small inexpensive goods. One department store executive quipped that "... only



Sentiment
Term Scores

Term	Score
fantastic	90
favorable	40
feared	-60
fortunate	40
friendly	40
functional	20
garbage	-60
glad	60
good	60
gracious	70
great	80
greatest	90
grim	-75



Intensifiers

Term	Multiplier
incredibly	1.40
insanely	1.90
little	0.30
mightily	1.60
more	1.20
most	1.50
much	1.20
not only	1.00
not the only	1.00
only	0.30
outrageously	1.70
over	1.00
overly	1.00



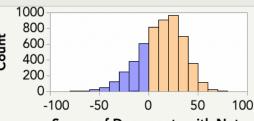
Negators (-1)

Term
no
non
none
nor
not
shouldn't
shouldn't
wasn't
wasn't
weren't
weren't
without
won't



Sentiment Summary

	N	Mean Score
All Scored Documents	5267	4.1
Net Positive Documents	3836	22.8
Net Negative Documents	1409	-15.4
No Sentiment Documents	1	0.0
No Sentiment Documents	ı	0.0



Scores of Documents with Net
Sentiment

	Positive	Positi	ive	Negative	Negati	ve	Overall	
Document [^]	Sum	Score	Mean	Sum	Score I	Mean	Score	
33	430		61	-415		-46	1	0
34	240		60	-234		-59	1	
35	0		0	-182		-61	-61	
36	387		43	-780		-56	-17	

Sentiment	Score	Count ~
strong	60	14067
weak	-60	4570
improved	60	4506
good	60	4158
stable	30	3655

[36] {{ Beige Book Report: Richmond }}
Information obtained in the Fifth District,
through surveys of businessmen and bankers and
from directors, indicates substantial agreement on
the following points: (1) further weakness in new
orders and backlogs of orders in manufacturing;
(2) further declines in automobile sales and
continued weakness in retail trade generally, but
somewhat improved consumer loan demand; (3)
continued softness in the employment situation,

Document Sentiments					
depressed					
improved					
optimism					
problem					
serious					
severely					

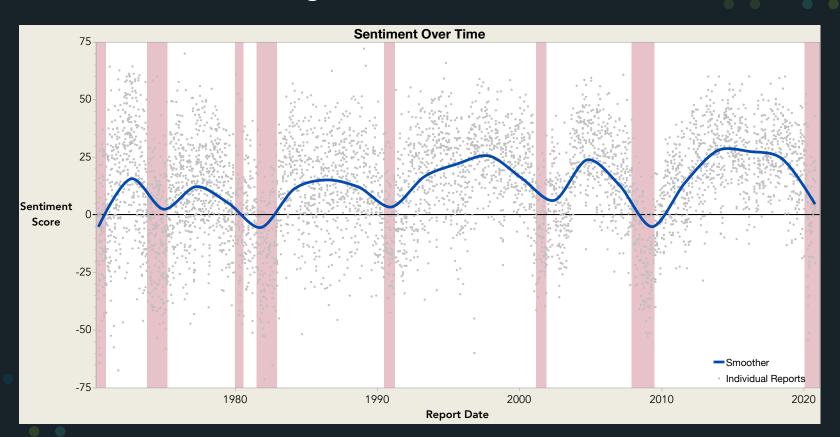
sluggish

+90	x1.6
+60	x1.2
+30	x0.8
-30	x0.3

+SentimentxIntensifier

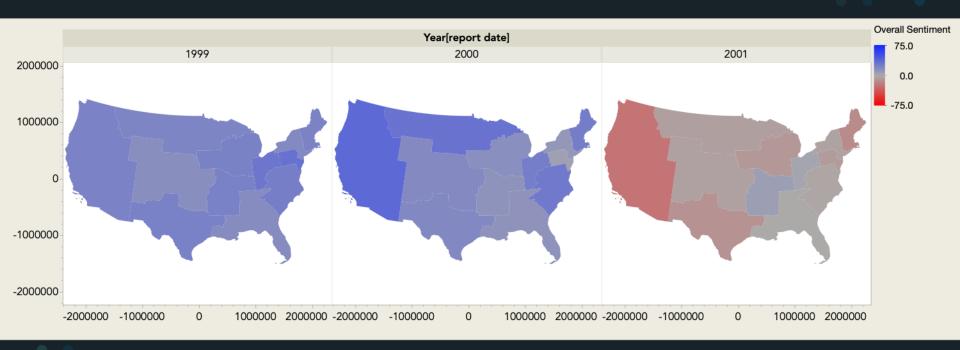


Leading indicator of recession?



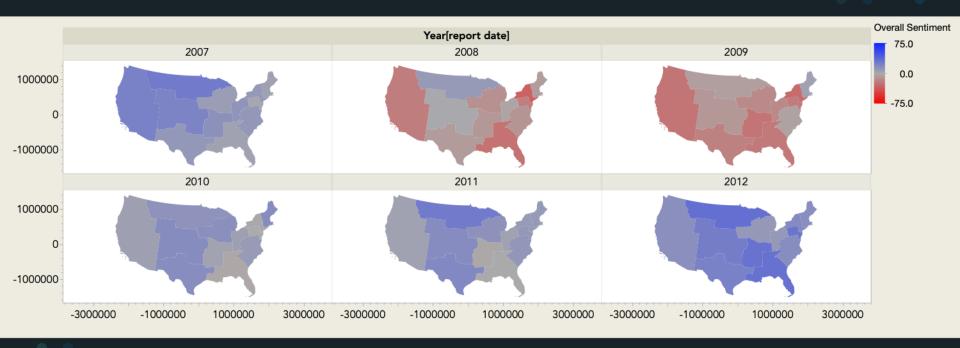


The Dotcom Bust





The Great Recession





Some Applications of Sentiment Analysis



Consumer research



Product improvement



Customer support



Public policy



Let's see it in JMP





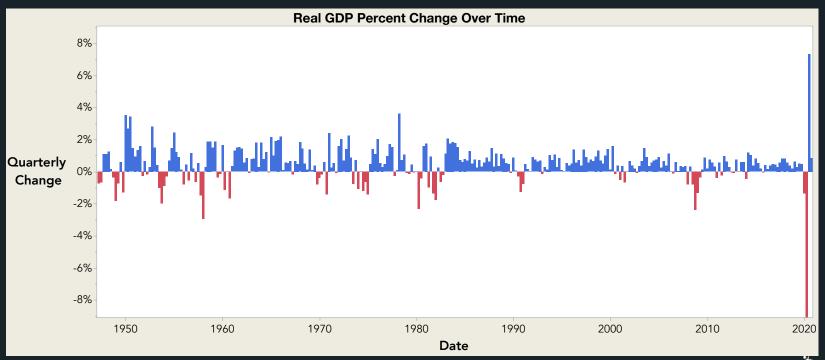
Term Selection

Which words are most strongly associated with an important variable?

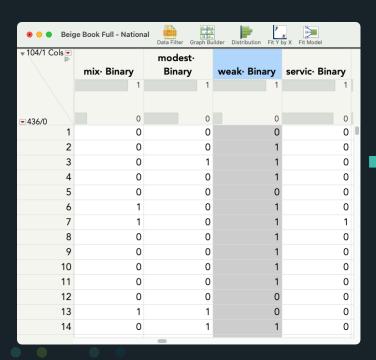


Which words are associated with recessions?

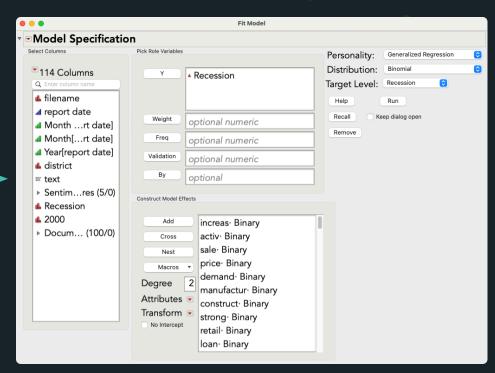
The Beige Book



Document-Term Matrix



Generalized Regression





$$Log\left(\frac{P(Recession)}{P(No\ Recession)}\right) = -0.89 + (1.94 * "pandemic") - (1.02 * "gain") \dots$$

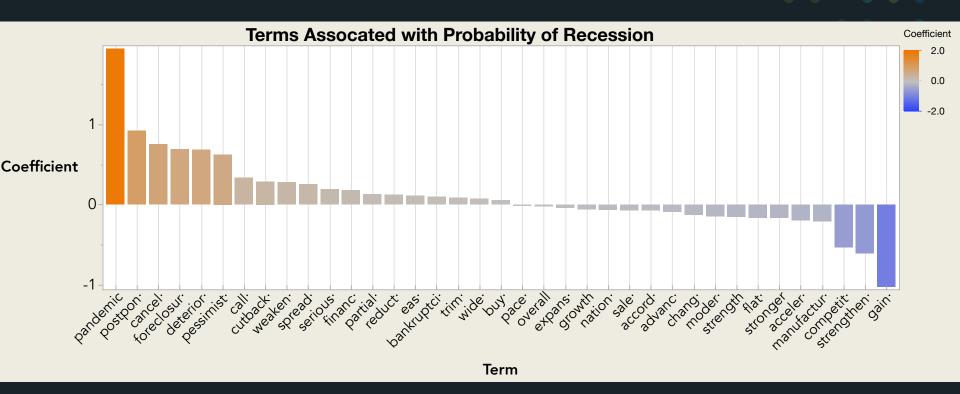
Terms associated with recession

Term	Coefficie	ent ~	LogWorth	Count
pandemic	1.	.942	1.677	33
postpon·	0.	.922	1.531	34
cancel·	0.	.754	1.321	60
foreclosur·	0.	.688	0.979	33
deterior·	0.	.682	1.974	187
pessimist·	0.	624	0.853	45

Terms associated with NOT recession

Term	Coeffic	ient -	LogWorth	Count
gain∙	-	1.027	4.770	657
strengthen·	-(0.608	1.952	416
competit·	-(0.536	1.311	291
manufactur·	-(0.207	0.129	2922
acceler·	-(0.194	0.383	181
stronger	-(0.168	0.261	331







Let's see it in JMP



Term Selection

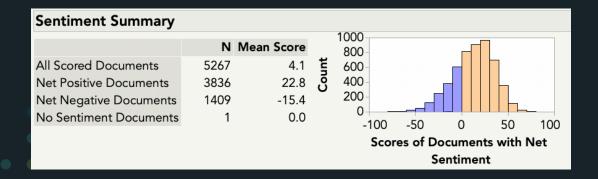
Identify words associated with an important variable

Terms associated with recession

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Sentiment Analysis

Quantify positive-negative emotion in texts

